

<b>Information</b>	<b>Jan-Jun 2012</b>	<b>Jan-Jun 2013</b>	<b>Jan – Jun 2014</b>	<b>Jan – Jun 2015</b>	<b>Direction</b>
<b>Maintaining the quality of the Register</b>					
UK route registrations	533	518	559	588	↑
European route registrations	217	280	379	574	↑
Number of examinations undertaken	76	37	54	57	↑
Prescribed examination pass rates	60%	54%	61%	58%	↓
Number of EU & general certificates issued	44	41	47	45	↓
Number of reinstatement and readmission applications registered under two years	409	795	1459	1402	↓
Number of reinstatement and readmission over two years reinstated	29	31	23	39	↑
Number of new admissions registered where qualifications were achieved over two years ago	5	5	13	6	↓
Number of retention fees collected (annually)	33,179	33,266	33,074	33,570	↑
Number of deaths reported	48	35	11	17	↑
Number of change of address updates	4,707	4,126	2,384	3,341	↑
Number of communication updates on the database (email address, contact number etc...)	11,778	13,315	16,456	19,147	↑
Number of letters issued confirming registration	85	60	29	42	↑
<b>Maintaining the Standards of Conduct and Practice of Architects</b>					
Number of enquiries received in respect of complaints / potential complaints	583	453	410	305	↓
Number of formal complaints received	79	84	86	94	↑
Number of complaints referred for investigation	24	50	30	32	↑
Number of IP decisions	32	19	45	34	↓
Number of PCC decisions	14	13	19	14	↓
Number of queries from the profession and public on practice	204	168	252	253	↑
Company formations- number of applications	157	144	177	162	↓

<b>Assisting the public to make informed choices</b>	<b>Jan-Jun 2012</b>	<b>Jan-Jun 2013</b>	<b>Jan – Jun 2014</b>	<b>Jan – Jun 2015</b>	<b>Direction</b>
Number of queries received in respect of title regulation	275	206	173	200	↑
Number of title investigations commenced	175	216	161	166	↑
Number of prosecutions for misuse of title	2	3	0	5	↑
Average e-Bulletin circulation figures	29,300	24,430	21,980	28,340	↑
Shows / exhibitions attended	1	1	1	1	↔
Approximate number of visitors to stand	400	350-400	700	1000	↑
Freedom of information / DPA requests	17	29	9	21	↑
Number of requests for third party review	4	3	3	2	↓