

Information	Jan-Jun 2014	Jan – Jun 2015	Jan – Jun 2016	Jan – Jun 2017	Direction
Maintaining the quality of the Register					
UK route registrations	559	588	655	712	↑
European route registrations	379	574	722	568	↓
Number of examinations undertaken	54	57	68	70	↑
Prescribed examination pass rates	61%	58%	59%	57%	↓
Number of EU & general certificates issued	47	45	46	80	↑
Number of reinstatement and readmission applications registered under two years	1459	1402	1028	817	↓
Number of reinstatement and readmission over two years reinstated	23	39	30	40	↑
Number of new admissions registered where qualifications were achieved over two years ago	13	6	6	4	↓
Number of retention fees collected (annually)	33,074	33,570	35,519	37,329	↑
Number of deaths reported	11	17	18	17	↓
Number of change of address updates	2,384	3,341	4,420	2,471	↓
Number of communication updates on the database (email address, contact number etc...)	16,456	19,147	16,964	18,029	↑
Number of letters issued confirming registration	29	42	95	77	↓
Maintaining the Standards of Conduct and Practice of Architects					
Number of formal complaints received	86	94	91	66	↓
Number of complaints referred for investigation	30	32	33	29	↓
Number of Investigations Panel decisions	45	34	22	29	↑
Number of PCC decisions	19	14	15	6	↓
Number of requests for third party review	3	2	3	3	↔
Company formations- number of applications	177	162	159	130	↓

Assisting the public to make informed choices	Jan-Jun 2014	Jan – Jun 2015	Jan – Jun 2016	Jan – Jun 2017	Direction
Number of title investigations commenced	161	166	127	298	↑
Number of prosecutions for misuse of title	0	5	3	0	↓
Providing information					
e-Bulletin readership (unique opens)	Not available	9,715	11,245	12,074	↑
Online Register visitors	Not available	146,549	148,265	162,793	↑
ARB website visitors	Not available	139,130	150,822	138,302	↓
Shows / exhibitions attended	1	1	1	2	↑
Approximate number of visitors to stand	700	1000	1000	750	↓
Freedom of information / DPA requests	9	21	19	12	↓